



## **Notice of Computer Security Incident**

Thompson Child & Family Focus (“Thompson”) is committed to protecting our clients’ privacy. Regrettably, this notice describes a computer security incident that involved some client information.

On March 4, 2022, we identified suspicious computer activity. We immediately took steps to protect and secure our systems and worked with cybersecurity experts to help determine what happened. Our investigation found that, on March 4, 2022, an unauthorized party accessed a small number of files on our system. We reviewed these files and determined they contained some client information, including client names, Social Security numbers, health insurance information, and information about the care received from Thompson.

We mailed letters to affected clients on May 3, 2022. If you believe you or your child are affected by this incident and do not receive a letter by June 3, 2022, please call 1-844-999-0123, Monday through Friday, between 8:00 a.m. and 5:00 p.m., Eastern Time.

We recommend that affected clients review the statements they receive from their healthcare providers and health insurance plan for accuracy, and if they see any services that were not received, they should contact the provider or health plan immediately. We are also providing credit monitoring to clients whose Social Security numbers were involved in the incident.

We care deeply about our clients and regret any inconvenience or concern this may cause. To help prevent something like this from happening again, we implemented enhanced monitoring and alerting software.