



“The Wraparound team really connected with my family like no other service had before. The family support partner knew what it was like to be a mom raising a son with challenges. I never felt judged. They taught me how to navigate the system and advocate for my family. ~ WRAP client ”

## PROGRAM CRITERIA

- Youth ages 5- 20 years old with a mental health diagnosis or symptoms
- Youth/families in need of intensive coordinated case management, ongoing linkage and monitoring
- Medicaid recipients
- Youth at risk of possible out-of-home placement, or client is currently in out-of-home placement set to return home within the next 45-60 days

## PROGRAM PRINCIPLES

- 1 Family Voice & Choice
- 2 Team-Based
- 3 Natural Supports
- 4 Collaboration
- 5 Community Based
- 6 Culturally Competent
- 7 Individualized
- 8 Strength Based
- 9 Unconditional
- 10 Outcomes Based

## PROGRAM OUTCOMES FY 20/21



**99%**

avoided DSS & DJJ involvement\*



**97%**

Satisfaction from families



**88%**

avoided the need for a higher level of care\*



**82%**

show improvement in Whole Health/Social Determinants of Health



**78%**

display significant improvements in their mental health

\*up to 6 months post-discharge

