

Monthly Newsletter



September 2020

Welcome to our first edition of **In the Loop**. This monthly communication is intended to do just that – keep you updated with our great partnerships, positive outcomes, and program developments. Interested to know more about any of the updates? Email info@thompsoncfc.org and we'll get you in contact with the appropriate Thompson team member.

Thompson devotes its resources to 3 core areas

Early Childhood



*Child Development Center
Early Childhood Impact
Pre-K Navigators
Infant Mental Health*

Family Stability



*Homeless Services
Family Education
Parent Peer Support
Foster Care
Life Navigation for Youth*

Mental Health

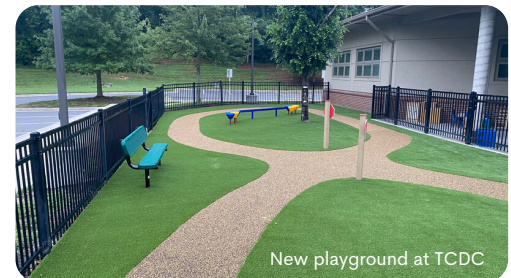


*Intensive In-Home
Outpatient Therapy Services
Psychiatric Residential Treatment
School-Based Therapy
Wraparound
Transitional Living*



Early Childhood

- While nearly 66% of all Childcare Centers closed their doors due to the COVID-19 pandemic Thompson Child Development Center (TCDC) remained fully operational through this crisis. TCDC continued to serve on average 50 children per day in our center. This was critical for the community as many parents were being forced to make choices between childcare and maintaining some level of employment; Thompson parents were able to continue to rely on safe, stable, and quality childcare.
- TCDC now houses two Charlotte Bilingual Preschool Meck Pre-K classes, providing in-person instruction
- \$175K of playground renovations to be completed by the Fall, first phase completed in August (photos right)
- A large number of young children in our community who are in childcare centers (typically ages 2-4) have been historically kicked out of these centers for behavioral concerns. Thompson's IMPACT program was built to prevent this from happening.



New playground at TCDC



Children enjoying the new playground

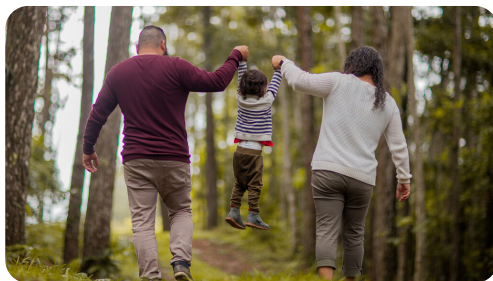
IMPACT staff, who are specialize in early childhood development and education, intervene with both the child but also the larger classroom system to impact positive change so that every child in our community can receive fundamental early childhood education. Last fiscal year, Thompson's IMPACT team achieved a 99% success rate in preventing preschool expulsions.

- Similar to IMPACT, Thompson has a team of professionals that are tasked with supporting children in the Meck Pre-K program (our community's version of Universal Pre-K). Many students enrolled in Meck Pre-K have a high degree of early childhood trauma which leads to behaviors in the classroom. Thompson was approached by the county in October 2019 to help solution this issue. We launched our Meck Pre-K Navigator team. With great program results, Meck County agreed to invest in a 3x growth of the program, entering the Fall of 2020.



For more information, contact Thompson at 704-536-0375
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Family Stability

- 64 licensed Foster Care homes in Eastern NC were transitioned to Thompson from Touchstone Residential Services, as of May 1, 2020. Thompson was then awarded a three-year grant of \$484K by The Duke Endowment to expand foster care by an additional 75 homes in Eastern NC.
- Thompson's A Child's Place (ACP) program was already in the process of a major redesign before COVID-19 hit. The redesign changed the model from a school-based program, to a community-based, high intensity social work program for families experiencing homelessness. Little did we know how key that pivot would be as CMS is currently not allowing any outside programs/organizations in their buildings. This has not had any impact on ACP under this new model, and we are already engaging with hundreds of families in need. The new model lowers the per-social worker caseload to 12-15 (down from 40), so they can be more intensive and intentional with every family.
- Triple P is one of the most well-regarded, globally-recognized programs for improving Parenting Skills. Thompson is making a large investment of time and resources this year in quadrupling the number of Triple P trained staff in our organization.
- The Friends of the Children (FOTC) program took a bold approach to directly supporting our children in the pandemic by organizing and establishing a Learning Pod at the Thompson Child Development Center. This is a physical space where children can come, be supervised/supported by their mentor, to ensure they are actively engaging in their virtual learning. A large majority of these children do not have the support at home they would need to even log in to their virtual schooling. Our FOTC program is standing in the gap and we have over a dozen children now successfully engaging in this learning pod environment.

Mental Health



- Thompson's Outpatient Counseling programs, which historically resided in our Family Services Center in Charlotte, all had to quickly pivot to provide all services virtually. We have provided over 7,000 virtual mental health services to our community since the pandemic began. Our engagement rates have actually increased during this time as less clients are cancelling appointments.
- Invested \$75K in our Psychiatric Residential Treatment Facility to transform building aesthetics and renovate outdoor play space for the youth – all while maintaining a nearly 95% bed utilization rate throughout the summer.

Thompson Programs...

Produce positive impact by meeting or exceeding expectations.



95% of clients served are satisfied



75% of clients served met or improved their overall well-being



70% of clients served met or exceeded their mental health treatment goals

*Based on 2019/2020 data



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