

Welcome to this month's edition of **In the Loop**. Interested to know more about any of the updates? Email info@thompsoncff.org and we'll get you in contact with the appropriate Thompson team member.



The Highlights







97%
AGENCY WIDE
CLIENT
SATISFACTION
RATING



88%
AGENCY WIDE
CLIENT WHOLE
HEALTH GAINS

And Carly Childhood



- We are getting some great feedback from parents with children in the <u>Child</u>
 <u>First</u> program:
 - "Things are looking positive...doing a good job...they listen and are a delight to work with, nice and knowledgeable."
 - "They make me feel very comfortable."
 - "Could not ask for a better team."
 - "Services are going great."
- Thompson Child Development Center achieved 100% parent satisfaction.



- Family Education and Family Partners both achieved 99% client satisfaction.
- <u>Family Education</u> Incredible Years[®] BASIC Parenting Training Program clients saw improvements across **ALL** indicators in the August December 2022 Protective Factors Survey.
- <u>Friends of the Children Charlotte</u> highlighted on local news station <u>WSOC-TV</u>.

All Children HEALTHY, All Families THRIVING, All Communities STRONG!













Foster Care

TREATMENT FOSTER CARE - OREGON HIGHLIGHTS



90%
REATMENT PARENT
AND YOUTH
SATISFACTION



DF YOUTH ACHIEV

OF YOUTH ACHIEVED MENTAL HEALTH GAINS



100%

OF YOUTH
REUNIFIED WITH
AFTERCARE FAMILY



93% of Youth Not

OF YOUTH NOT DISCHARGED TO A HIGHER LEVEL OF CARE

Mental Health

- <u>School-Based Mental Health</u> achieved 97% client satisfaction and 100% mental health gains FYTD.
- <u>High-Fidelity Wraparound</u> exceeded the state's expectations in recent biannual audits and received exceptional scores in coaching and supporting their teams efficiently and effectively. They also achieved 100% mental health gains and 95% client satisfaction.
- <u>Intensive In-Home</u> clients achieved 88% mental health gains and 93% client satisfaction, 100% achieved aftercare outcomes.
- 100% client satisfaction in our Outpatient Mental Health Services.







Residential

Youth in our <u>Crisis Stabilization Program</u> (CSP) achieving significantly lower CAFAS scores in each of the last 6 months. (CAFAS is an assessment of the degree of impairment in youth with emotional, behavioral, psychiatric, or substance use problems.)

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