Family Partners





Family Partners program is a unique form of peer support that provides coaching, guidance and compassion to parents who are experiencing challenging times and are involved in the Child Welfare system. In partnership with Mecklenburg County Department of Social Services, Family Partners support parents who are currently navigating the Child Welfare system to help parents find their voice, navigate a challenging system, and take the steps necessary to keep their family whole.

Program Highlights:

- Prepare families for CFT (Child & Family Team) meetings to ensure more positive outcomes.
- Identify & connect to community resources.
- Build a network of natural & professional supports.
- Mentor to create an improved family environment.
- Help diffuse tensions & frustrations.
- Provide feedback and encouragement throughout the process.

Program Outcomes - 2023/24 FYTD



SATISFACTION RATE



Program Provides:

- An experienced partner to help families prepare for and navigate the Youth Family Services system.
- A support/advocate preparing for and during all CFT meetings and court appearances.
- A resource to ensure understanding of issues before and during CFT meetings.
- A mentor to help families identify strengths & areas needing development.
- A coach to help families advocate for themselves & actively participate in creation of action plan needed to close their case.
- A resource to identify community supports & services.
- A motivator to support families to complete required action plan within specific timeframe.
- Duration of services for is 3-6 months.

Family Partners also offer an extended program (**Family Partners Expended - FPX**) for families that are enrolled in Thompson Family Education classes.

- Support families with reunification
- Assist families with court preparation
- Connect families with community resources
- Duration of services for up to 1 year





