



thompson

in
the
loop

monthly newsletter

highlights



82%

of clients have
experienced Mental
Health Gains

Goal 70%



97%

agency wide
client satisfaction
rating

Goal 90%



89%

of clients have
experienced whole
health gains

Welcome to this month's edition of **In the Loop**. Interested to know more about any of the updates? Email info@thompsoncff.org and we'll get you in contact with the appropriate Thompson team member.



agency wide



Thompson unveiled new branding, symbolizing the transformative power of our services. Each life we touch creates a ripple effect, strengthening our community from within. Our new logo embodies this spirit, illustrating a spiral of support radiating outward and circling back to us, ensuring we remain a steadfast foundation for those we serve. [Read more.](#)



We have officially reached 350 foster homes! We have grown 13-fold in 6 years! Find out how you can become a foster parent at <https://www.thompsoncff.org/become-foster-parent/>.



Thank you to [PNC](#) who visited Thompson Child Development Center to read to the children and engage with them in the classroom and on the playground. Find out how your company can [#volunteer](#).

all children **HEALTHY**, all families **THRIVING**, all communities **STRONG!**

family centered therapy (FCT) highlights

**100%**

of families avoided higher level of care, new legal charges or CPS involvement

**100%**

of families saw mental health gains

**100%**

of families progressed their primary FCT goal

**100%**

of families completing treatment maintain, or are reunified



early childhood

- 100% of Child Development Center (TCDC) families expressed satisfaction with the program.



family stability

- 98% of Family Education families expressed satisfaction.
- 93% of families supported by our Family Partners were satisfied with services.
- 100% of both youth and caregivers in our South Carolina Thompson Placement Stability Unit (TPSU) programs expressed satisfaction, and 100% avoided placement disruption as a result of their behavior.
- 99% of School-Based Case Management clients expressed satisfaction and 98% reported being more confident in their ability to meet their child's and family's needs after participating in the program.
- 97% of Friends of the Children - Charlotte youth & 100% of caregivers expressed service satisfaction. The program has also exceeded all 5 of its roadmap goals this financial year to date.
- 95% of Foster Parents and 100% of foster youth expressed satisfaction with 95% having stable placements.



mental health

- 91% of Outpatient Therapy clients expressed service satisfaction and 83% experienced mental health gains.
- 100% of Intensive In-Home (IIH) families expressed satisfaction, 83% saw mental health gains, and 100% avoided a higher level of care, including psychiatric hospitalizations.
- Wraparound achieved 96% Child and Family Team (CFT) satisfaction.
- 100% of youth in our Enhanced Residential Treatment Center experienced mental health gains and 100% were successfully discharged to their home community or a lower level of care.
- 93% of youth and 98% of stakeholders in our Short-Term Residential (Crisis Stabilization Program) expressed service satisfaction and 88% experienced placement stability without the need for a higher level of care.

all children HEALTHY, all families THRIVING, all communities STRONG!