



in
the
loop

highlights



85%

of clients
experienced mental
health gains
Goal 70%



97%

agency wide
client satisfaction
rating
Goal 90%



87%

of clients
experienced whole
health gains

Welcome to this month's edition of **In the Loop**. Interested to know more about any of the updates? Email info@thompsoncff.org and we'll get you in contact with the appropriate Thompson team member.



agency wide



Six stars, one stage, one incredible night of music! 96.9 The Kat present RISING STARS - the future of country music, at Coyote Joe's on November 21st. A portion of the proceeds will benefit Thompson.



We conducted an Employee Engagement Survey to better understand what our team members need to thrive. High levels of engagement are big wins.



Check out this podcast with Joe Pardavila of Forbes Books where President/CEO Will Jones shares his journey from overcoming childhood adversity to leading a growing nonprofit.

all children **HEALTHY**, all families **THRIVING**, all communities **STRONG!**

Family Centered Therapy (FCT) highlights



96%
client
satisfaction
rating



100%
of families
experienced
mental health
gains



100%
of families
progressed
towards
primary goals



100%
of families
maintained their
placement
or were reunified
upon completion



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EARLY CHILDHOOD

- 100% of Child Development Center (TCDC) families expressed satisfaction with the program.



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FAMILY SUPPORT

- 97% of Family Education families expressed satisfaction.
- 100% of families supported by our Family Partners were satisfied with services and experienced Family Functioning Gains.
- 100% of youth and families served by Friends of the Children - Charlotte expressed satisfaction. Youth met all 5 of their Roadmap goals.
- 100% of caregivers and 96% of youth in our South Carolina Thompson Placement Stability Unit (TPSU) programs expressed satisfaction, and 100% maintained placement stability for ≥ 90 days prior to discharge.
- 100% of School-Based Case Management clients expressed satisfaction and 100% reported being more confident in their ability to meet their child's and family's needs after participating in the program.
- 100% of Foster Care youth expressed satisfaction, 95% of youth had stable placements, and 91% experienced mental health gains.



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MENTAL HEALTH

- 100% of youth receiving Multisystemic Therapy (MST) were living at home at the close of treatment and 100% avoided arrest during treatment.
- 100% of Intensive In-Home (IIH) families saw mental health gains and 100% avoided the need for a higher level of care.
- 100% of youth enrolled in our Wraparound program avoided the need for a higher level of care, new legal charges or CPS involvement.



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RESIDENTIAL

- 92% of youth and 94% of stakeholders in our Enhanced Residential Treatment Center expressed satisfaction with the program and 80% of youth experienced mental health gains.
- 93% of youth and 99% of stakeholders in our Short-Term Residential (Crisis Stabilization Program) expressed service satisfaction and 84% of youth were successfully discharged from the program.