



You have the right to:

- Get services and care that help you.
- Be treated kindly. No one can use mean words, hurt your feelings, or force you to do things you don't want to do.
- Help make decisions about your treatment.
- Have enough food, clothes, and a safe place to live.
- Keep things private.
- Have someone speak up for you (an advocate).
- Pack your things when you need to move to a new place.
- Take part in youth activities.
- Decide if you want to perform or appear in public or if you want to volunteer.
- Have a plan for leaving the program when you first join.
- Practice your religion or beliefs freely without being judged or forced.



File a Complaint (Grievance)

- Ask staff for a form if you have a complaint.
- Fill it out and give it to the Program Supervisor or Director.
- Program leaders will try to fix the problem.
- If the problem isn't fixed, contact the Chief Performance and Quality Officer at (704)-771-6462

