

# thompson

in the loop

monthly newsletter

## highlights



**82%**

of clients have experienced Mental Health Gains  
*Goal 70%*



**97%**

agency wide client satisfaction rating  
*Goal 90%*



**89%**

of clients have experienced whole health gains

Welcome to this month's edition of **In the Loop**. Interested to know more about any of the updates? Email [info@thompsoncff.org](mailto:info@thompsoncff.org) and we'll get you in contact with the appropriate Thompson team member.

### agency wide



Thompson unveiled new branding, symbolizing the transformative power of our services. Each life we touch creates a ripple effect, strengthening our community from within. Our new logo embodies this spirit, illustrating a spiral of support radiating outward and circling back to us, ensuring we remain a steadfast foundation for those we serve. [Read more.](#)



We have officially reached 350 foster homes! We have grown 13-fold in 6 years! Find out how you can become a foster parent at <https://www.thompsoncff.org/become-foster-parent/>.



thank you

Thank you to [PNC](#) who visited Thompson Child Development Center to read to the children and engage with them in the classroom and on the playground. Find out how your company can [#volunteer](#).

**all children HEALTHY, all families THRIVING, all communities STRONG!**

## family centered therapy (FCT) highlights



100%

of families avoided higher level of care, new legal charges or CPS involvement



100%

of families saw mental health gains



100%

of families progressed their primary FCT goal



100%

of families completing treatment maintain, or are reunified



### early childhood

- 100% of Child Development Center (TCDC) families expressed satisfaction with the program.



### family stability

- 98% of Family Education families expressed satisfaction.
- 93% of families supported by our Family Partners were satisfied with services.
- 100% of both youth and caregivers in our South Carolina Thompson Placement Stability Unit (TPSU) programs expressed satisfaction, and 100% avoided placement disruption as a result of their behavior.
- 99% of School-Based Case Management clients expressed satisfaction and 98% reported being more confident in their ability to meet their child's and family's needs after participating in the program.
- 97% of Friends of the Children - Charlotte youth & 100% of caregivers expressed service satisfaction. The program has also exceeded all 5 of its roadmap goals this financial year to date.
- 95% of Foster Parents and 100% of foster youth expressed satisfaction with 95% having stable placements.



### mental health

- 91% of Outpatient Therapy clients expressed service satisfaction and 83% experienced mental health gains.
- 100% of Intensive In-Home (IIH) families expressed satisfaction, 83% saw mental health gains, and 100% avoided a higher level of care, including psychiatric hospitalizations.
- Wraparound achieved 96% Child and Family Team (CFT) satisfaction.
- 100% of youth in our Enhanced Residential Treatment Center experienced mental health gains and 100% were successfully discharged to their home community or a lower level of care.
- 93% of youth and 98% of stakeholders in our Short-Term Residential (Crisis Stabilization Program) expressed service satisfaction and 88% experienced placement stability without the need for a higher level of care.

all children **HEALTHY**, all families **THRIVING**, all communities **STRONG!**