



In the Loop

Monthly Newsletter

March 2024

Welcome to this month's edition of **In the Loop**. Interested to know more about any of the updates? Email info@thompsoncff.org and we'll get you in contact with the appropriate Thompson team member.

≡ **The Highlights** ≡



88%
OF CLIENTS HAVE EXPERIENCED MENTAL HEALTH GAINS
GOAL 70%



98%
AGENCY WIDE CLIENT SATISFACTION RATING
GOAL 90%



88%
OF CLIENTS HAVE EXPERIENCED WHOLE HEALTH GAINS



Agency Highlights



- Our 8th Podcast focused on Family Support Month with Family Education Specialist Alicia Rosas chatting with COO Anthony Jones. Listen [here](#).
- Amazon volunteers organized & stocked 'Tigertown'. Check out other volunteer opportunities [here](#).
- Our A Child's Place program is a beneficiary of the upcoming Charlotte Wine & Food event. Tickets are now on sale.
- Maribel and Edwin are part of our Circle of Parents support group. In their Client Testimonial video they talk about how the group helps identify and access local resources - click [here](#) to watch their video.

All Children HEALTHY, All Families THRIVING, All Communities STRONG!



For more information, contact Thompson at 704-536-0375
info@thompsoncff.org | www.thompsoncff.org



FOSTER CARE HIGHLIGHTS



100%

FOSTER PARENT SATISFACTION



100%

YOUTH MENTAL HEALTH GAINS



95%

OF YOUTH MAINTAINED STABILITY WITH 2 OR FEWER PLACEMENTS



92%

OF YOUTH AVOIDED NEED FOR A HIGHER LEVEL OF CARE



Early Childhood

- 99% of Child Development Center (TCDC) families expressed satisfaction, with 79% of children meeting or exceeding all social-emotional developmental expectations, as measured by the Teaching Strategies GOLD assessment.



Family Stability

- 99% of Family Education families expressed client satisfaction, with 79% of families successfully completing classes in FY23/24.
- 98% of families supported by our Family Partners were satisfied with services.
- 100% of youth in both our Florida and South Carolina Thompson Placement Stability Unit (TPSU) programs expressed satisfaction, and 97% and 99% respectively avoided placement disruption as a result of their behavior.
- 100% of School-Based Case Management clients expressed satisfaction and 100% reported being more confident in their ability to meet their child's & family's needs after participating in the program.
- 97% of Friends of the Children - Charlotte youth & 100% caregivers expressed service satisfaction.



Mental Health

- 75% of Family Centered Therapy (FCT) families achieved mental health gains and 100% of families avoided the need for higher level of care, psychiatric hospitalizations, or new legal charges or CPS involvement.
- School-Based Mental Health clients achieved 100% client satisfaction and 99% mental health gains.
- 100% of Outpatient Therapy clients expressed service satisfaction and reported having a positive relationship with their therapist.
- 98% of Intensive In-Home (IIH) families expressed service satisfaction and 100% achieved mental health gains.
- Wraparound achieved 99% Child and Family Team (CFT) satisfaction and 100% avoided higher level of care, including psychiatric hospitalizations.
- 92% of stakeholders & youth in our Crisis Stabilization program reported satisfaction with the service.

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