



Program Services



friends of the children

The program gives Charlotte's most vulnerable children a dedicated, salaried professional mentor — known as a Friend — who stays by their side for 12½ years, no matter what.

family partners

We provide coaching, guidance and compassion to parents who are experiencing challenging times and are involved in the Child Welfare system. This program helps parents find their voice, navigate the system, and take the steps necessary to keep their family whole.

school based case management

Supports youth and families with complex needs by bringing together a personalized team to build natural supports, improve family communication, increase school attendance, and connect families to local resources like food assistance, mental health services, job support, and housing help for those experiencing homelessness.

early childhood & education

Supporting the critical early educational years of children by providing nurturing environments, quality learning experiences, and essential resources that set the foundation for lifelong success.

family education

Equips parents and caregivers with practical tools to build stronger, healthier relationships at home with children of all ages.

thompson family forward™

An intensive, in-home stabilization program that prevents teens from unnecessarily entering the foster care system. The short-term stabilization program provides caregiver coaching, crisis response, evidence-based behavioral health support, and connections to community resources.

family resource center

Serves as a centralized hub that quickly connects families to the support they need in mental health services, housing, utilities, transportation, food, or homelessness assistance without requiring families to navigate multiple agencies on their own.



thompson[®]
MENTAL HEALTH

multisystemic therapy

Multisystemic Therapy (MST) is an evidence-based therapy, using multiple therapies and approaches simultaneously to resolve severe behavioral problems.

wraparound

Wraparound supports youth ages 3–21 with complex mental health needs as they transition back into the community from inpatient psychiatric or therapeutic care. Individualized action plans and services are provided with a commitment to ensuring the family's voice drives the process.



thompson[®]
FOSTER CARE

foster care program

Providing children in need with compassionate foster families who offer support, guidance, and a nurturing environment during a critical time in their lives. We equip foster parents with expert training, 24/7 support, and resources to help them provide the best care possible.

residential case management

Serves as a bridge between foster care, ensuring safe, coordinated movement to permanent placements. Care coordination and trauma-informed engagement are provided during periods of placement instability or entry into state custody.

family centered treatment (fct)

FCT stabilizes youth and families who have experienced trauma and complex mental health symptoms with the goal to eliminate out-of-home placements.

outpatient counseling

We offer counseling services to individuals, families, couples, and groups to strengthen mental well-being, build resilience, and improve quality of life.

residential services

We offer residential treatment programs for more complex mental health conditions and prioritize family functioning and aftercare to prevent repeat stays for youth.

case management

Supporting youth currently in foster care or an out-of-home care placement achieve stability by providing personalized guidance, resources, and advocacy to ensure their well-being and long-term success. Our team works closely with caregivers, social workers, and community partners to create a support network that empowers each child to thrive.

thompson youth stabilization™ (tys)

Supporting difficult-to-place youth by providing mentoring, counseling, and crisis intervention to enhance placement stability and reduce trauma. Working closely with DSS, our team ensures timely support and consistency to help youth transition smoothly into long-term placements.